

Campus Resources

Bruin OnLine - (310) 825-7452

Bruin OnLine is a collection of software and services that gives UCLA students, staff, and faculty access to campus network communications and information services as well as to worldwide resources on the Internet. With Bruin OnLine, using your home computer and a modem, you may access a variety of services. To use Bruin OnLine from home you may purchase software from The UCLA Store or the Student Technology Center for a nominal fee.

Central Ticket Office (CTO) - (310) 825-2101

The Central Ticket Office is located at the James West Alumni Center. Concert tickets, UCLA cultural and performing arts events, athletic event tickets, discount movie tickets, and bus passes, are all available at the CTO.

Campus Ombuds Office and Campus Mediation Service - (310) 825-7627

The Campus Ombuds Office, located at 105 Strathmore Building, 501 Westwood Plaza, assists students, faculty, and staff by listening and responding to their grievances. The Ombudsman investigates grievances where resolution has not been to the parties' satisfaction, or where there are no established means of resolution available.

The Ombuds Office handles problems involving grading policy and practices, course or degree requirements, delays in services or decisions, interpersonal disputes, information distortion, misuse of authority, suspensions, dismissals, and sexual harassment. The Office of the Ombuds operates independently of the UCLA administration, and all matters are handled confidentially. Office hours are 8:00 a.m.-5:00 p.m.

The Campus Mediation Service (CMS), affiliated with the Campus Ombuds Office, provides an impartial forum for UCLA students and staff to voluntarily express, clarify and resolve their disputes. The service is free, fast and confidential. It is an alternate resource for helping to resolve a wide variety of disputes and conflicts, such as roommate conflicts, problems between neighbors, landlord-tenant disputes, group conflicts, and individual conflicts between students, staff or faculty.

CMS provides a mediation process in which the parties of the dispute are provided assistance to develop their **own** solution to their problems. CMS staffers are campus volunteers extensively trained in mediation, negotiation and conflict resolution.

Crisis Counseling After-Hours - (310) 825-0768

This phone service provides crisis information and a friendly ear to listen when the rest of the campus is closed. It is open daily after 5:00 p.m.

Dental Clinics - (310) 825-2337

The Dental Clinic in The School of Dentistry treats emergencies, provides diagnostic examinations and gives advice on dental problems. When time permits, general dentistry is provided to students for a minimal charge. Clinic hours are 8:00 a.m.-5:00 p.m.

International Student Center - (310) 825-1681

The International Students & Scholars is a community-sponsored organization affiliated with UCLA, established to assist international students and visitors. Located in Bradley Hall at Gayley and Strathmore, the Center provides a variety of programs and classes for international students.

Staff and Faculty Counseling Center - (310) 794-0245

The Staff and Faculty Counseling Center offers services designed to assist UCLA faculty and staff who are experiencing stress in their lives that affects their performance on the job. Located at the Wilshire Center, 10920 Wilshire Blvd., Suite 380, the services at the Center are free, voluntary, and are confidential.

Transportation Services (Campus) - (310) 794-7433

Located at 555 Westwood Plaza, this department provides information about carpools, vanpools, and bus schedules that serve the main Campus.

UCLA General Information - (310) 825-4321

The campus information operator can look up numbers of departmental units, faculty, and staff. You can also find contact information for faculty, staff, and students on the UCLA Online Directory at www.directory.ucla.edu.

University Credit Union - (310) 477-6628

Conveniently located office at 1500 S. Sepulveda Blvd. with ATM machines on Campus, UCU offers direct deposit of paychecks, loans for automobiles, computers, used car information.

Community Resources

Automobile Club of Southern California (877) 428-2277

Services include car service, travel information, insurance, reservations, maps, and service discounts. AAA also provides referrals to car dealers who extend reasonable prices to members. There is a membership charge. The West Los Angeles Office is located at 1900 S. Sepulveda Blvd.

Banking Services

There are several full-service banks located in the Westwood Village area.

- Bank of America
930 Westwood Blvd.
(310) 247-2080
- Citibank
1072 Westwood Blvd.
(866) 248-4937
- University Credit Union
1500 So. Sepulveda Blvd.
(310) 477-6628
- Wells Fargo Bank
10920 Wilshire Blvd.
(310) 550-2404

Child Abuse Hotline - (800) 540-4000

24 Hour Hotline for Los Angeles County.

Citizenship and Immigration Services - (800) 375-5283

(Formerly INS) Call for information about immigrant status, citizenship, and related services. The Office is located downtown at 300 North Los Angeles Street, Room #1001.

Department of Motor Vehicles (DMV) - (800) 777-0133

Located at 11400 W. Washington Blvd. and 2235 Colorado Avenue, the DMV provides general information about driver's licenses, and car registrations. A driver's license is required to operate an automobile and

is also an acceptable form of identification for cashing checks. Non-drivers can purchase ID cards from the DMV. Bring birth certificate or passport. The driver's license requires a written and driving test. For more information visit: www.dmv.ca.gov.

Franchise Tax Board - (800) 852-5711

Fellowships, salaries, and wages are subject to income taxation by the State of California. Rules for determining residency are different from federal rules.

Furniture Rental

Many faculty members come to UCLA for a short time and require rental furniture. Ask for the "UCLA discount." Furniture packages begin at \$125 per month including free delivery for UCLA students and faculty (subject to change). Contact:

Cort Furniture
8815 Wilshire Blvd.
(310) 652-2678
beverlyhills@cort1.com
<http://www.cort.com>

Internal Revenue Service - (800) 829-1040

Fellowships, salaries, and wages are subject to income taxation by the US Government. Obtain IRS Publication 518 for residency status for tax purposes.

Los Angeles County Department of Mental Health

Located at 2415 West 6th Street, this department provides comprehensive mental health services and emergency services. Web directory of services: http://dmh.lacounty.gov/cms1_054976.pdf Also call 24/7 Hotline: (800) 854-7771.

Pharmacy/Drug Stores

- Rite Aid
1001 Glendon Ave.
(310) 209-0708
- CVS Pharmacy
1001 Westwood Blvd.
(310) 209-9141

Poison Control Center - (800) 876-4766

Call for assistance.

Post Office - (800) 275-8777

There are three U.S. Post Offices serving the needs of University Apartments North residents:

- U.S. Post Office - Rancho Park
11270 Exposition Blvd. (310) 478-6376
- U.S. Post Office - Village Station
11000 Wilshire Blvd. (310) 235-7773
- U.S. Post Office - West Los Angeles
11420 Santa Monica Blvd. (310) 477-2149

Public and University Libraries

The West Los Angeles Regional Public Library is located at 11360 Santa Monica Blvd., call (310) 575-8323. This library serves the needs of University Apartments North residents.

The University Library is a campus-wide network of libraries serving programs of study and research in many fields. Its principal components are the Young Research Library (YRL), the College Library, and eleven subject libraries. Call (310) 825-7143 for further information.

Public Schools - LAUSD - (213) 241-1000

The local public schools are part of the Los Angeles Unified School District and most are within walking distance of the University Apartments complexes. The UCLA Elementary School (UES) is operated by the Graduate School of Education and is located on the campus.

You will need to establish legal proof of your child's age and identity, (i.e., birth certificate or passport). Also secure copies of health records, especially immunization records. Call the LAUSD office at (213) 241-1000 for information about school boundaries, services for special needs children, after-school care, magnet schools, and programs for gifted and talented students.

- University Elementary School (UES)
10636 Charles E. Young Drive (310) 825-1801
- Warner Avenue Elementary
615 Holmby Avenue (310) 475-5893
- Emerson Middle School
1650 Selby Avenue (310) 234-3100

- University High School
11800 Texas Avenue (310) 914-3500

Public Transit Services

UCLA is located at the center of an extensive public bus transportation network . Five separate bus companies provide a total of 15 lines leading directly to UCLA/Westwood. The Santa Monica “Big Blue Bus” serves UCLA with five direct routes, most importantly the Line 12 Robertson Boulevard-Palms-UCLA route. Discount cards and tokens may be purchased at the UCLA Central Ticket Office. The Culver City Municipal Bus line #6 is a direct line to UCLA. It serves residents living near the San Diego Freeway and along Sepulveda Boulevard as far south as LAX.

Phone numbers for area bus lines are:

- Culver City Municipal Bus Lines (310) 253-6500
- Metropolitan Transit Authority (MTA) (800) 266-6883
- Santa Monica Municipal Bus Lines (310) 451-5444

Parks and Recreation - (310) 473-3610

The Westwood Recreation Center is located at 1350 So. Sepulveda Blvd. The Park programs offer tennis, swimming, after-school care, preschool programs, swim classes, crafts, sports programs, etc. There are also programs and classes for adults.

Social Security Administration - (800) 772-1213

A Social Security Number is required to receive funds of any kind from UCLA, to work in the USA, or to apply for a bank account, credit and insurance. The office is located at 11000 Wilshire Blvd., #10203.

Supermarkets and Grocery Stores

There are several markets in the University Apartments North neighborhood, a short walk from the apartment complexes.

- Whole Foods
1050 Gayley Avenue
(310) 824-0858
- Ralphs Grocery Store
10861 Le Conte Ave.
(310) 824-5994

- Vicente Foods
12027 San Vicente Blvd.
(310) 472-5215
- Pavilions
11750 Wilshire Blvd.
(310) 479-5294
- Trader Joe's
1000 Glendon Ave.
(310) 824-1495

Thrift Shops and Discount Retail Stores

There are several thrift shops that offer used furniture, household goods, and clothing at “bargain basement” prices. There are also discount retail stores that offer household items.

- Goodwill Industries
11726 Santa Monica Blvd.
(310) 442-9655
- Salvation Army Thrift Stores
1658 11th Street
Santa Monica
(310) 450-7235
- Target
10820 Jefferson Blvd.
Culver City
(310) 839-5200
and
3535 S. La Cienega Blvd.
Los Angeles
(310) 895-1131
- UCLA Thrift Store
11271 Massachusetts Avenue
(310) 478-1793

Southern California Attractions

The UCLA campus location affords residents ready access to a wide range of activities and events for every age. Here is a sampling of Southern California's "must-see" attractions. A complete list may be found at the front of the Verizon telephone directory.

California Museum of Science & Industry and IMAX Theater 700 Exposition Park (213) 744-7400	Knott's Berry Farm 8030 Beach Blvd. Buena Park (714) 220-5200 La Brea Tar Pits 5801 Wilshire Blvd. (323) 934-7243 Legoland Interstate 5 at Cannon Rd. Carlsbad (760) 918-5346 Los Angeles County Museum of Art 5905 Wilshire Blvd. (323) 857-6000 Los Angeles Zoo 5333 Zoo Drive (323) 644-4200 Grauman's Chinese Theater 6925 Hollywood Blvd. (323) 461-3331 Olvera Street Downtown Los Angeles (213) 485-6855	The Queen Mary Long Beach (562) 435-3511 Raging Waters San Dimas (909) 802-2200 Santa Monica Third Street Promenade (800) 544-5319 Six Flags Magic Mountain Valencia (661) 255-4100 Universal Studios Universal City (818) 622-3801
Disneyland Resort 1313 Harbor Blvd. Anaheim (714) 781-4565		
Farmers Market & The Grove 6333 W. Third Street at Fairfax Blvd. (323) 933-9211		
J. Paul Getty Museum 1200 Getty Center Dr. (310) 440-7300		
Hollywood Bowl 2301 N. Highland Ave. (323) 850-2000		
Hollywood Walk of Fame Hollywood Boulevard from Gower to La Brea (323) 469-8311		